

DEBIT CARD PROTECTION

I just wanted to relate something that has happened to us recently and hopefully it will help someone else from going through the same thing. When I was checking our bank statement online, I noticed some large charges that had been made that we had not made. Before we could even contact the bank, there was another charge made in Kokomo, Indiana (amazingly we were at home while these were taking place). These charges had been made with my husband's debit card. He had his card in his wallet, so we didn't know what was going on. The bank would not do anything until we had filed a police report, so my husband did that and was told that it is very easy to duplicate your debit/credit cards. They think that it happened when my husband went out for lunch one day last week at a fast food restaurant on Mt. Comfort Road. He went through the drive thru and gave them his debit card. He did get it back, but was told by the police, all a person had to do was use a cell phone and take a picture to get the number and information off the back and they could make another card. Somehow they can get blank cards with magnetic strips and imprint that information on them. We cancelled the card right away, but can't use that account right now because we had to file the report, wait 2 days, pick up the report, take it back to the bank, let the bank correct all their charges and issue us another card. Just wanted everyone to be more careful – we never thought anything about giving our debit card at the drive thru window before.